

ACA IMPLEMENTATION NEWS

UPDATING YOU ON PROGRESS AND AVAILABLE RESOURCES RELATED TO THE
AFFORDABLE CARE ACT

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In This Issue!

In this issue of *ACA Implementation News*, we provide an enrollment update from the Department and Connect for Health Colorado, links multiple new tools and training opportunities for CBMS users, reminders about Help Desk Tickets and guidance on Marketplace verifications.

As a reminder, please send us your ACA implementation questions/suggestions so we can provide timely and relevant information to you. Questions, comments and suggestions should be sent to **ACAImplementation@hcpf.state.co.us** for inclusion in upcoming issues of *ACA Implementation News*.

To sign up for *ACA Implementation News* or the Department's ACA Communication Updates, click [here](#).

You can also find us on [Facebook](#), [Twitter @COGovHealth](#) and [YouTube](#).



COLORADO

Department of Health Care
Policy & Financing

Colorado.gov/hcpf

News of Note

Connect for Health Colorado & Medicaid Enrollment Update

Between November 15 and February 15, nearly 220,000 Coloradans enrolled in healthcare coverage for 2015, either in private plans purchased through the health insurance Marketplace, or with Medicaid or Child Health Plan *Plus* (CHP+), according to new data released today by Connect for Health Colorado and the Colorado Department of Health Care Policy and Financing.

During the three-month open enrollment period:

- 139,652 people enrolled in private coverage through Connect for Health Colorado;
- 76,194 in Medicaid and
- 3,720 in CHP+

Connect for Health Colorado also enrolled 24,884 individuals in dental plans. Among Connect for Health Colorado customers, 54 percent qualified for financial assistance.

2015 Coverage	Total	Medicaid	CHP+	Connect for Health Colorado (private health insurance)
Coloradans Enrolled	219,566	76,194	3,720	139,652

Connect for Health Colorado will work with anyone who has started but not yet completed the sign up process to complete their enrollment for 2015 coverage.

Only those who qualify for a special enrollment period through any one of a number of certain life change events – such as losing coverage provided through a job, moving to Colorado, getting married or the addition of a child to the family, will be able to sign up for new health insurance coverage outside of open enrollment.

Medicaid and CHP+ are year-round programs that do not have open enrollment periods. [Click here](#) for a Fact Sheet detailing demographic and county by county breakouts for Medicaid enrollments.

For additional information and metrics from Connect for Health Colorado [click here](#).

PEAK Inbox User Guide for CBMS Users

The Health Care and Economic Security Staff Development Center has updated the PEAK Inbox User Guide and is now available for CBMS users.

The guide includes the following topics:

- Security Profile
- How to Navigate and Search the PEAK Inbox
- Application Details Page
- Processing Manually in the PEAK Inbox
- Individual Clearance
- Existing Case vs New Case
- Uploading from PEAK into CBMS
- How to Process an RRR or Change Report
- PEAK Application Process Summary
- PEAK PDFs
- Mobile PEAK *Health App*

To access the manual, go to the SDC website at www.TrainColorado.com, click on Documents and Resources then click on Document Library. All documents related to the PEAK Inbox User Guide are grouped together in the PEAK folder.

If you have questions, please email the SDC at SOC_StaffDevelopment@state.co.us.

Marketplace Verifications

If you receive verifications from an applicant or client that should be directed to Connect for Health Colorado, please encourage the individual to follow the submission steps outlined in the [January 15 ACA Implementation News](#).

If you have received these verifications without having had client contact, please fax them to 1-855-346-5175. If known, please write the Marketplace Account Number and Case ID Number on each document.

Help Desk Tickets

It is important for CBMS Users, applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets when technical issues, such as an error message or problems with navigation, are encountered. Help Desk Tickets are how issues are tracked and resolved. Resolution times vary since each issue must be researched to identify if it is user error, missed requirements, system defects, and whether there is a cost to fix the issue. CBMS Users should use their existing business process to submit Help Desk Tickets. Applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets to CBMS.Help@state.co.us.

Medicaid Buy-In Program Training for CBMS Users

The Health Care and Economic Security Staff Development Center (SDC) has released a Medicaid Buy-In Program Web-Based Training (WBT) for CBMS users. This course provides information to CBMS users regarding the Medicaid Buy-In Programs for Working Adults with Disabilities (WAWD) and Children with Disabilities (CBWD).

After completing the course, participants will:

- Understand the requirements for the programs
- Be familiar with the benefits available to individuals eligible for the programs
- Be aware of the eligibility results based on the information entered into CBMS

Please go to www.TrainColorado.com to register. If you have questions or need assistance with registration, please email us at SOC_StaffDevelopment@state.co.us.

Save the Date: Upcoming March Build Webinar for CBMS Users

The Health Care and Economic Security Staff Development Center (SDC) will be hosting a webinar for the upcoming March CBMS Build for CBMS users. The same webinar will be held on two different days.

- March 16, 2015, 1:00 – 3:00 p.m.
- March 17, 2015, 10:00 a.m. – 12:00 p.m.

Please see the CBMS Build Training page on the SDC website (www.TrainColorado.com) to view the list of build projects and their descriptions that will be covered during the webinar. The link and teleconference information for the webinar will be provided closer to the webinar date and will also be available on the SDC website.

If you have questions or need assistance with registration, please email us at SOC_StaffDevelopment@state.co.us.

Additional trainings and resources regarding the March Build for community partners will be made available at a later date and shared through regular communication channels.

Resources

1095-A Form Resources

For individuals who purchased coverage through Connect for Health Colorado, they will receive in early February a new tax document, Form 1095-A, by mail. Consumers will need the information on this form to fill out IRS Form 8962 as part of their tax return. If they filed their taxes before receiving this form, they may need to file an amended return to provide proof of health insurance coverage for 2014. For more information visit

Connectforhealthco.com/resources/tax-info.

Healthcare.gov has also produced a [short video about the Form 1095-A](#).

Resource for CBMS Users

A new resource is now available for CBMS Users regarding Reasonable Compatibility. The resource is geared towards CBMS Users and explains what Reasonable Compatibility is, how it is used in CBMS, and provides some examples of when income is considered reasonably compatible. The document can be found at Colorado.gov/hcpf/training-topics-reference-documents-and-guides > Income and Resource Eligibility > Reasonable Compatibility Tip Sheet.

Reminders

2015 Open Enrollment Period

Open enrollment for 2015 has closed. If you or a consumer you are assisting started the process of applying by the February 15 deadline, Connect for Health Colorado will continue working with you to finish your enrollment for March 1 coverage.

Coloradans with special circumstances can still buy 2015 health insurance.

- Did you just move to Colorado?
- Did you have a baby?
- Did you lose health coverage from an employer or Medicaid?
- Did you turn 26 and are no longer on your parents' plan?
- Did you get married or divorced?

These and other "[qualifying life events](#)" mean you can still enroll and apply for financial assistance.

For more information go to ConnectforHealthCO.com or call 1-855-PLANS4YOU (855-752-6749).